

## QUALITY POLICY

As one of Britain's leading steel stockholders and suppliers of access and safety products we are committed to the continued improvement and growth of our quality management system and in meeting and exceeding the requirements.

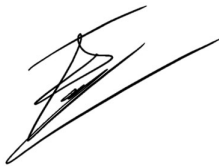
We recognise that the continued changes of our customers' requirements, the fluctuations in the market, coupled with changes in our operational infrastructure will lead to continued success of our business.

We are committed to achieving ISO9001 through our hard work, determination, and teamwork with all our interested parties. This will allow our business to have continued review and improvement in our business and assist in the ongoing servicing of our products to our customers. Our quality management system ensures we offer the products and services required for our specific market.

We set quality objectives which complement our top-level service which we are ever reviewing and improving. This will assist in continual development and ongoing trust from all our interested parties, particularly our loyal repeat client base.

We operate in locations up and down the country to put us in a position to supply as wide a customer base as possible, offering just in time deliveries at competitive market prices.

Signed



Christophe Cluzel  
Chief Operating Officer